

West Bromwich Food Bank

Partner information pack



*WEST BROMWICH COMMUNITY CHURCH
VICTORIA STREET
WEST BROMWICH
B70 8EX*

THE FOOD BANK CONCEPT

The West Bromwich Food Bank is a Christian voluntary organisation which collects and stores food ready to give to residents of Sandwell who for whatever reason are faced with a crisis and are unable to provide food for themselves or their family.

After an assessment of need the referring agency will give their client a voucher which can be exchanged at the food bank centre for the appropriate amount of food.

The food bank should not be seen as a permanent means of support, but as a temporary measure to assist a client who is in crisis. It provides a 'breathing space' to enable more permanent support to be put into place. For that reason, the food bank will only accept three referrals for each client. If after this time there was a further request for help we would contact the agency and discuss it with them. Under exceptional circumstances the food bank may grant an extension of support.

BECOMING A PARTNER

We work with many voluntary and statutory agencies across Sandwell who are able to issue vouchers to their clients who then bring them to the food bank centre to exchange for the appropriate amount of food.

Once an agency becomes a partner they are given ten vouchers which they issue as appropriate. Requests for further vouchers can be made to the food bank manager. (Contact details at the end of this pack).

The process of becoming a partner is simple. The manager of an agency is asked to complete a one page application form and on receipt of that application at the food bank office will be given their initial ten vouchers.

OPENING HOURS

The food bank is open at the following times:

Monday 12.00pm – 3.00pm

Wednesday 12.00pm – 3.00pm

Friday 12.pm – 3.00pm

In cases where the client is unable to visit the food bank centre, we are happy for an agency member of staff to collect the food on their behalf.

THE FOOD BANK CENTRE

The food bank centre is based at The West Bromwich Community Church, Victoria Street, West Bromwich B70 8EX. Telephone 0121 580 0068.

On visiting the centre, clients are greeted and their details checked. They are asked if they have any allergies or if they cannot eat certain food. Where possible we do offer a choice but food stocks may run low and reduce that choice.

As the client waits for their food to be packed they will be offered tea or coffee and light refreshments. Volunteers will talk to them and make them feel welcome.

The food bank appreciates the work that agencies engage in and will not knowingly interfere with that. At times it will receive information from a client. If appropriate (and with the client's permission) we will share that information with the referring agency.

Where we receive clients who have no agency support we will signpost them to the most appropriate resource for their particular need.

WEST BROMWICH FOOD BANK CONTACT DETAILS	
Food bank centre	West Bromwich Community Church Victoria Street West Bromwich B70 8EX
Tel no	0121 580 0068
Food bank manager	Keith Turner
Email	keith@elimwestbrom.com
Website	https://westbromwichfoodbank.com/

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